




www.aryabhconsulting.com

Remote IT Managed Service

We offer several remote services for managing IT infrastructure that provide businesses flexibility, scalability, and efficiency. These services range from comprehensive cloud-based solutions to specific tools for network monitoring, automation, security, and more. Below is a list of key remote services for IT infrastructure management:

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Cloud Infrastructure Management



AWS Management Console (Amazon Web Services):

Monitor and manage AWS services, including EC2 instances, S3 storage, and VPCs.



Microsoft Azure Portal:

Manage virtual machines, databases, networks, and storage in Azure cloud infrastructure.



Google Cloud Console:

Manage Google Cloud services, including Compute Engine, App Engine, and Kubernetes.



IBM Cloud Console:

Manage IBM Cloud infrastructure with tools for IaaS, PaaS, and hybrid cloud solutions.

Remote Desktop Management



TeamViewer:

A popular tool for remote access and desktop control for IT support, with cross-platform compatibility.



AnyDesk:

Lightweight remote desktop software that allows IT teams to control devices remotely.



ConnectWise Control:

A remote desktop control tool for IT support and troubleshooting.



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Cloud-based IT Service Management (ITSM)

ServiceNow:

A cloud based platform for ITSM, including incident management, problem management, change management, and asset management.

Zendesk:

IT service desk software focused on ticketing and knowledge management.

Jira Service Management:

Cloud hosted ITSM tool for managing incidents, requests, and problem resolution.

Configuration Management & Automation

Ansible:

An open-source automation tool that can handle configuration management, application deployment, and IT orchestration.

Terraform:

An infrastructure-as-code tool that allows for remote provisioning and management of cloud infrastructure.

Backup and Disaster Recovery



Carbonite:

Provides cloud backup and disaster recovery for servers, workstations, and databases.



AWS Backup:

Unified backup service to automate and manage backups across AWS services and on-premises applications.



Google Cloud Backup and DR:

Integrated solution for backing up and recovering workloads on Google Cloud and hybrid environments.



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Security and Compliance Management

❖ Azure Security Center:

Unified security management system for protecting hybrid cloud workloads and providing threat protection across Azure and on-premises environments.

❖ AWS Security Hub:

Centralized security and compliance management for AWS services.

Application Performance Management (APM)

❖ Datadog APM:

A cloud-based monitoring platform that provides observability into application performance and infrastructure.

❖ Pingdom:

Real-time monitoring for website and application uptime, performance, and user interactions.

Hybrid & Multi-cloud Management



Google Anthos:

Solution for managing applications across on-premises and Google Cloud.



Microsoft Azure Arc:

Extends Azure management capabilities to hybrid and multi-cloud environments.

These tools help IT teams manage infrastructure more **efficiently**, **ensure system reliability**, and **address security concerns** while reducing operational complexity.



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